

# MONEY MATTERS & TECHNOLOGY NEEDS



UNIVERSITY OF  
ARKANSAS

# TREASURER'S OFFICE



# TREASURER'S OFFICE & STUDENT ACCOUNTS

## WHAT WE DO

- Student Invoices
- Cashiering
- Account Inquiries
- Tuition Waivers
- Collections
- 3rd Party Billing

## CONNECT WITH US!



[treasurernet.uark.edu](https://treasurernet.uark.edu)



[treainfo@uark.edu](mailto:treainfo@uark.edu)



479-575-5651



640 N. Garland Ave. Ste. 108  
Monday - Friday 8 a.m. to 5 p.m.



# TODAY'S AGENDA

Tuition & Fee Costs

Navigating Workday Student

Parent Authorizations

Refunds

Help Centers

Withdrawing vs. Dropping

FAQs

Treasurer's Office Checklist



# HOW MUCH WILL IT COST

## **COSTS VARY EACH SEMESTER BASED ON**

- Credit Hours
- College
- Residency Status
- Student Career Level
- Type of Program

## **TUITION AND FEES ARE CHARGED**

- Per Credit Hour

**Housing and meal plan costs also vary based on student selection. Please visit [housing.uark.edu](https://housing.uark.edu).**

## **MANDATORY STUDENT FEES**

- Network/Data Systems Fee
- Library Fee
- Health Fee
- Student Media Fee
- Transit Fee
- Student Activity Fee
- Facilities Fee

## **COLLEGE FEES**

- Arts & Sciences
- Architecture
- Engineering
- Agriculture, Food & Life Sciences
- Education & Health Professions
- Business
- Nursing





## Treasurer's Office

Search this site



STUDENTS & FAMILY

FACULTY & STAFF

DEPARTMENTS & RSO'S

CONTACT US

Home

Quick Reference Guide

Tuition and Fees

Payment Information

Parents & Family

Account Information

Financial Aid Disbursement

Dropping/Withdrawing

Refunding

Graduate Assistants

Loans

Taxes

Contact Us

### Additional Links

Financial Affairs

Financial Aid

Registrar's Office

University Housing

Razorback\$



The University of Arkansas is officially closed 12/24/2024 - 1/1/2025. To have your payments reflected in the 2024 tax year, please pay online by 10:00 pm on December 31 using our eCommerce system. Please note that paying via e-check is a free service. If you are mailing a payment, it must be mailed in time to reach our lockbox by 12/20/2024. Please do not wait until the last minute.

### IMPORTANT DEADLINES

Deadline Spring 2025

Financial Adj  
for Dropped  
Classes [See New  
Policy](#)

Financial Adj  
for Withdrawal [See New  
Policy](#)

Payment  
Deadline (no  
payment plan) Jan 17

Financial  
Aid/Scholarship  
Disbursement  
Begins Jan 06

Payment Plan  
Last  
Installment Apr 17

### TUITION ESTIMATOR

[Click Here to Estimate Your  
Tuition](#)

# OUR WEBSITE





Visit [treasurenet.uark.edu/estimator](https://treasurenet.uark.edu/estimator)

### Estimate My Tuition and Fees

Please note this estimator is for **estimates only** and the actual charges may vary by your program or courses. The new tuition and fee rates are approved by the Board of Trustees in the spring each year so the estimate may not reflect the new rates for a future term. For students in an approved Online Degree program, please see <https://online.uark.edu/courses/index.php> for detailed costs.

Semester:

Summer 2025

Residency:

- ☒ Resident  
☐ Non-Resident  
☐ International

Level:

-Select level-

**\*Required**

College:

-Select college-

**\*Level must be selected first**

Total Number of Credit Hours:

0

If you are enrolled in any courses offered by the Walton College of Business, enter the number of credit hours for those courses:

0

If you are enrolled in any courses offered by the College of Engineering, enter the number of credit hours for those courses:

0

Are you a new student?

- ☐ Yes ☒ No

Include housing in estimate?

- ☐ Yes ☒ No

Include meal plan in estimate?

- ☐ Yes ☒ No

# TUITION CALCULATOR

# NAVIGATING WORKDAY STUDENT

**Top Navigation Bar:**

- MENU** (indicated by a yellow arrow)
- UNIVERSITY OF ARKANSAS** logo
- Search** bar
- Notification icons: Chat, Alerts (1), Mail (1), and User profile (indicated by yellow arrows)

**Main Content Area:**

**Let's Get Started** It's Tuesday, March 11, 2025

**Awaiting Your Action**

You're all caught up on your tasks.

**Timely Suggestions**

**Due Now Amount is \$139.76**

\$139.76 at University of Arkansas, Fayetteville

[Make Payment](#)

**Announcements**

**Workday Student Training Resources**

Welcome to Workday! As a student, you will use Workday...

**Your Top Apps**


- Academics Hub
- Student Resources
- Financials Hub
- Personal Information

[View All Apps](#)








# NAVIGATING WORKDAY STUDENT (CONT)




Q Search



### Awaiting Your Action

You're all caught up on your tasks.

### Timely Suggestions




Due Now Amount is \$139.76

\$139.76 at University of Arkansas, Fayetteville

[Make Payment](#)

### Announcements


1 of 1 < >




Workday Student Training Resources

Welcome to Workday! As a student, you will use Workd...


### Your Top Apps




Academics Hub




Student Resources

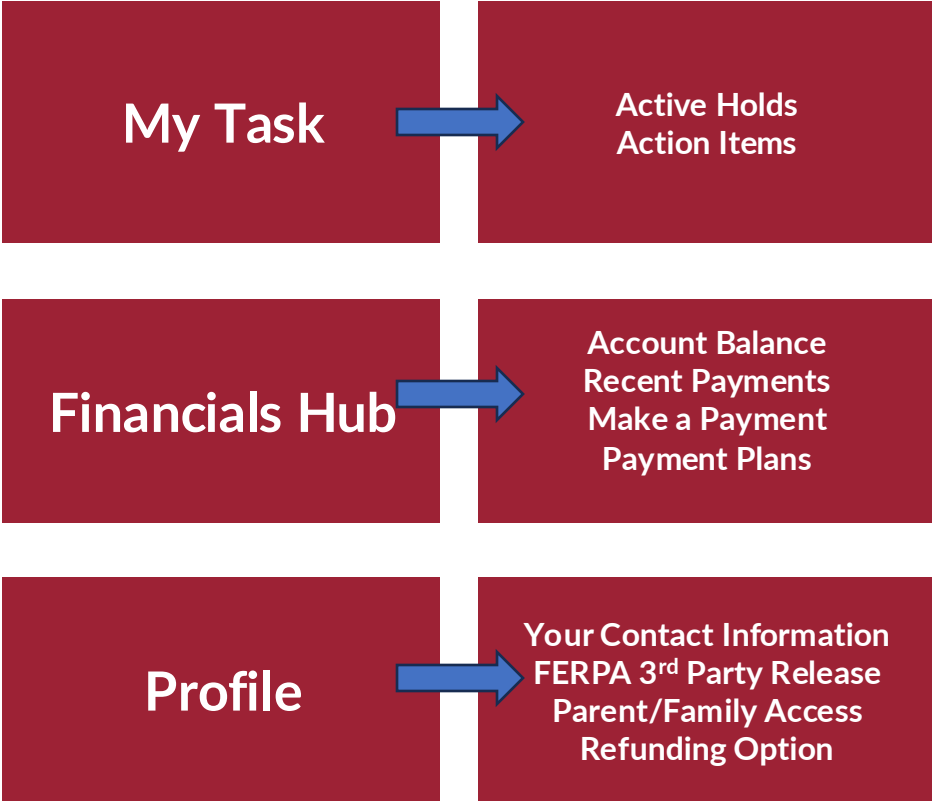


Financials Hub



Personal Information

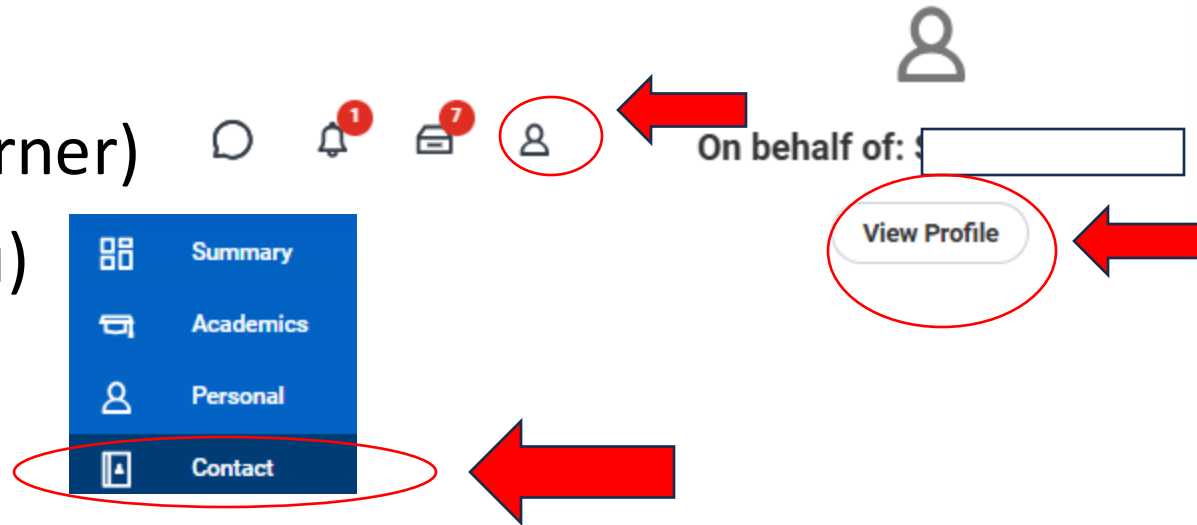
[View All Apps](#)



# NAVIGATING WORKDAY STUDENT (CONT)

## FERPA/3<sup>rd</sup> Party Release – Add Permissions for Friend or Family Member

- View Profile (Upper Right Corner)
- Contact (left hand side menu)



- Friends and Family (Top Menu Bar)
- Add if no contacts, edit for existing friends and Family under actions



Name	Relationship Types	Relationship	Phone Number	Email Address	Address	Third Party	Actions
Trea Office	Emergency Contact Parent	Mother	+1 (479) 5755651	treainfo@uark.edu	640 N Garland Ave, Fayetteville, AR 72701 United States of America	Yes	<div>Edit Friends and Family Manage Permissions for My Third Party Remove Friends and Family</div>

# NAVIGATING WORKDAY STUDENT (CONT)

## FERPA/3<sup>rd</sup> Party Release – Add Permissions for Friend or Family Member

- Click **Is Third Party User**: Gives permission for the Treasurers Office to release account information to whomever is checked marked. Click OK at the bottom to save. If adding new friend/Family enter contact information in the lower

### Edit Friends and Family

Friends and Family    Treas Office

For    Stevie Frazzitta (100512603)

Relationship Types \*    X Emergency Contact    X Parent

Relationship    X Mother

Is Third Party User    ☒

Preferred Languages    X English

Comments

Click here for Third Party Access

### Name    Contact Information

Country \*    X United States of America    X

Prefix

First Name \*    Treas

Middle Name

Last Name \*    Office

Suffix

Enter contact information for new Third Party Here



## E-Commerce Payment Authorizations

(Workday Student– Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party – Make a Payment)

Task Name	Make a Payment
Description	This task gives access to make a payment on the student's behalf.
Allowed	<input checked="" type="checkbox"/>



## Parent/Family Workday Student Access

(Workday Student – Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party)

Third Party	
Yes	<div>Actions ▾</div> <div><div>Edit Friends and Family</div><div><b>Manage Permissions for My Third Party</b></div><div>Remove Friends and Family</div></div>



## FERPA 3rd Party Release

(Workday Student – Profile – Contacts – Friends and Family – Add – Is Third Party User)

Is Third Party User	<input checked="" type="checkbox"/>
---------------------	-------------------------------------





If a refund preference has not been selected, your refund can be delayed up to four weeks. Even if you are not expecting to receive a refund, please set up a refunding preference.

## Workday Student

- Student Profile
- Actions
- Personal Data
- Maintain Payment Elections
- Student Refunds
- Add

## BankMobile

### Your money, delivered your way!

Your school has partnered with BankMobile to deposit your money or refund quickly and securely.

You will have two electronic options to deposit your money. To avoid delays in accessing your money, you must select a refund option. The BankMobile Vibe Checking Account is one of your refund options but you are not required to open this account to receive your refund.

Visit [refundselection.com](https://refundselection.com) for more information.

#### Existing Bank Account

AVAILABLE IN  
1-2 business days

#### BankMobile VIBE Account

AVAILABLE  
Same business day<sup>1</sup>


# HELP CENTERS



## Treasurer's Office

STUDENTS & FAMILY

### Taxes

- [Form W-9S Request for Student's TIN](#) 
- [Tax Credits](#)

### Workday Student Knowledge Centers

- [Student Center](#)
- [Parent Center](#)

### FAQs

- [Treasurer's Office FAQs](#)

### Tuition and Fees

- [Tuition and Fees](#)

### Payment Information

- [General Information](#)
- [Make a Payment](#)
- [Billing Statements](#)
- [Payment Plans](#)
- [Returned Payment Policy](#)

### Account Information

- [Check My Balance](#)
- [Change My Address](#)
- [Financial Aid Disbursement](#)
- [Refunding](#)
- [Dropping Classes](#)
- [Withdrawing from the University](#)

## TUTORIALS WITH STEP-BY-STEP ILLUSTRATIONS & HOW TOS

- Make a Payment
- Set Up Parent Authorizations
- Add Authorizations
- Set Refund Preferences
- ... and More!

Visit [treasurernet.uark.edu/student\\_family](https://treasurernet.uark.edu/student_family) for more information





The Registrar's Office determines drop and withdrawal deadlines. Before dropping classes or withdrawing, refer to this calendar to be sure you understand the financial implications it could cause.

**When in doubt, contact us!**

The academic semester calendar can be found on the Registrar's website. The Fall 2025 calendar is available now.

THERE IS A  
\$45.00  
WITHDRAWAL  
FEE

DROPPING &  
WITHDRAWING  
ARE DIFFERENT

KNOW THE  
FINANCIAL  
RELATED  
DEADLINES

WITHDRAWING  
CAN AFFECT  
FINANCIAL AID  
ELIGIBILITY

# DROPPING & WITHDRAWING

# FREQUENTLY ASKED

When will I know how much I owe?

*Be sure to check your account frequently for additional charges throughout the term.*

**Fall 2025:**  
Mid to Late July

**Spring 2026:**  
Early to Mid December

When is the payment deadline?

**August 22<sup>nd</sup>, 2025**  
*Tuition and Fees are typically due on the 5<sup>th</sup> class day. You can review your due dates on Workday Student:*

~Home Page/Timely Suggestions or  
~View Account Activity  
~Due Now Details

Will I get a late fee?

**YES! Pay your balance on time!**  
*Late fees are applied twice per semester. You can avoid late fees by paying in full or enrolling into a payment plan and making payments as scheduled.*  
Auto-pay is also an option.

Why do I have a hold?



## **Various Reasons**

*You can find what type of hold/s you have on Workday Student:*

~Profile  
~Action Items and Holds  
~Active Holds  
\*Some holds require you to complete a task. You can find tasks under "My Tasks".  
\*Some holds will prevent future registration and your ability to get a transcript.

What types of payments do you take?

## **Online Payments Preferred:**

Electronic check (Free)  
Credit card (1.8% Fee)  
**Also:**  
Paper check mailed to Lockbox

**No Payments are accepted in our office!**

**Phone payments are not accepted!**

**\*Beginning Spring 2021, payments will not be accepted in-office.**



# FREQUENTLY ASKED

Where do I mail  
a personal  
check?

University of Arkansas  
Department 1238  
Oklahoma City, OK.  
73196

Please include student's  
name and student's ID#  
on the  
memo line!

Where do I mail a  
529 college  
savings payment?

University of Arkansas  
Department 1238  
Oklahoma City, OK.  
73196

Please have them  
include the student's  
name and ID# on the  
check, stub or other  
documentation.

Where do I mail  
an outside  
scholarship?

University of Arkansas  
Treasurer's Office  
640 N Garland Ave  
Suite #108  
Fayetteville, AR  
72701

Please have them  
include the student's  
name and ID# along with  
a scholarship letter.

How do I enroll  
into a payment  
plan?

## On Workday Student

- ~ Financials Hub
- ~ Payment Plan
- ~ Follow all directions
- ~ Auto-pay is optional

*Payment plans are  
optional. You must enroll  
every semester and there  
is a flat fee of \$40.00 per  
semester.*

When are  
payment plan  
installments due?

## 4 Month Plan

*Balance divided into 4 equal  
installments  
(due Aug, Sept, Oct and Nov)  
Please see Treasurer's Office  
Website for exact date for final  
enrollment in this plan.*

## 3 Month Plan

*Balance divided into 3 equal  
installments  
(due Sept, Oct and Nov)  
Please see Treasurer's  
Office Website for exact date  
for final enrollment in this plan.*

# FREQUENTLY ASKED

When will my federal aid disburse?

## Grants and Loans

*These typically disburse approx. 10 days before classes start.*

The Treasurer's Office disburses aid according to instructions from the Financial Aid Office.

When will my scholarships disburse?

## Scholarships

*These typically disburse approx. 10 days before classes start including AR Challenge.*

Tuition waivers, 3<sup>rd</sup> party deferments and some state scholarships will not post until after census date which is the 11<sup>th</sup> class day.

What about my outside scholarships?

## Scholarships from organizations -

*These can take longer to process. Please allow two weeks for processing beginning from the date the funds are received. (Examples: high schools, churches, clubs, etc.)*

How do I get the NRTA applied to my account?

## New Arkansan Non-Resident Tuition Award

*The NRTA is awarded through the scholarship office and is system calculated.*

Will I get a refund?

## Perhaps!

*If your account is overpaid by financial aid, scholarships, other types of payments or adjustments, you may get a refund. Be prepared & set up your refund preference in advance!*

Office of Financial Aid  
finaid@uark.edu | 479-575-3806

Office of Academic Scholarships  
scholars@uark.edu | 479-575-3806

# CHECKLIST

## REQUIRED

- ✓ **Financial Aid Agreement**  
(Workday Student – My Tasks - Onboarding)

## HIGHLY RECOMMENDED

- ✓ **Select Refunding Preference**  
(Workday Student – Profile – Actions – Personal Data – Maintain Payment Elections – Student Refunds - Add)

- ✓ **Parent/Family Workday Student Authorizations**  
(Workday Student – Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party)

- ✓ **FERPA 3rd Party Release**  
(Workday Student – Profile – Contacts – Friends and Family – Add – Is Third Party User)

- ✓ **E-Commerce Payment Authorizations**  
(Workday Student – Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party – Make a Payment)

- ✓ **Student Permissions for Title IV Aid**  
(Workday Student – My Tasks - Onboarding)

- ✓ **IRS 1098-T E-Consent Form**  
(Workday Student – My Tasks - Onboarding)



# CONNECT WITH US!

## CONTACT INFORMATION



[treasurernet.uark.edu](https://treasurernet.uark.edu)

& via chat online



[treainfo@uark.edu](mailto:treainfo@uark.edu)



479-575-5651



640 N. Garland Ave. Ste. 108

Monday - Friday 8 a.m. to 5 p.m.

## ON SOCIAL MEDIA



University of Arkansas-Fayetteville

Treasurer's Office



@UofATreasurer





# TECHNOLOGY STORE & SERVICE CENTER







# GET STARTED WITH TECH





## VISIT TECH.UARK.EDU

- UARK Account
- Wi-Fi
- Email
- Workday
- Blackboard
- Software
- Printing

Select Your Profile

<b>Student</b> 	Faculty 
Staff 	Parent 

Select Your Profile

Student 	Faculty 
Staff 	<b>Parent</b> 





3RD FLOOR ARKANSAS UNION  
Monday - Friday 8 a.m. to 10 p.m.



## YOU CAN BORROW...

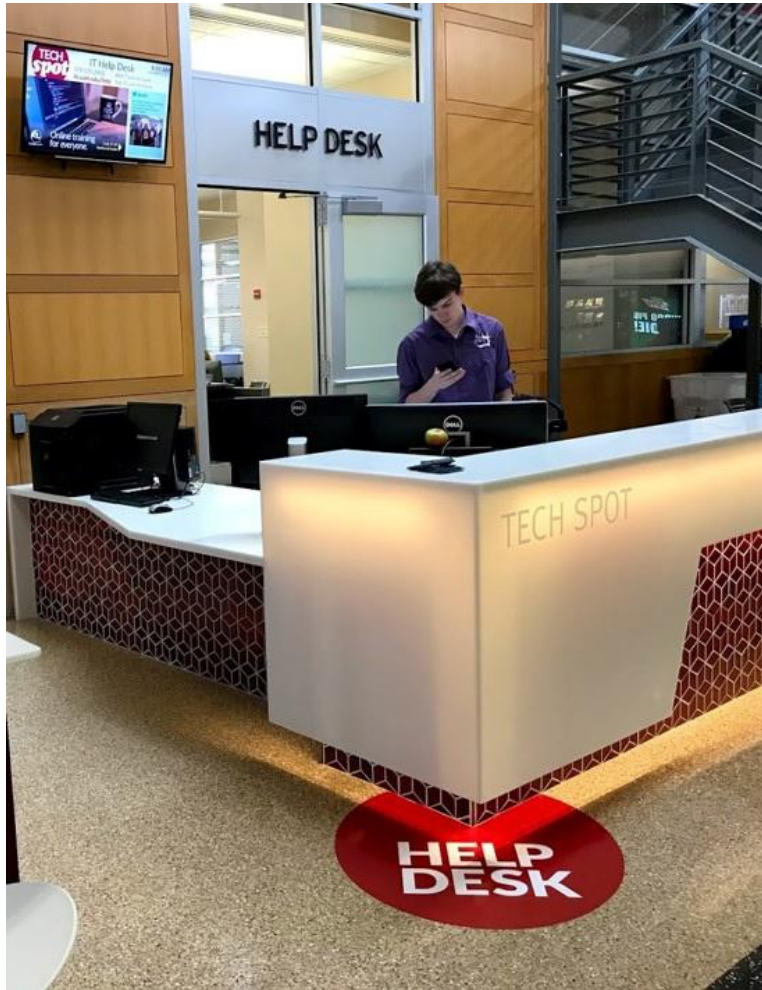
- Laptops
- Calculators
- Cameras
- Recorders
- Green Screen Kits
- Gaming Consoles
- Audio Recorders & Microphones
- Projectors

## YOU CAN RESERVE...

- Audio Production Studio
- 3D Printing
- Alienware PC
- Console Stations

# STUDENT TECHNOLOGY CENTER

# GET HELP



Tech Help is available 7 days a week!

- In person at the IT Help Desk in the Union
- Online chat at [help.uark.edu](https://help.uark.edu)
- By phone at 479-575-HELP

Visit [help.uark.edu](https://help.uark.edu) to learn more



# TECH STORE & SERVICE CENTER



## WHY THE TECH STORE?

- Friendly, knowledgeable staff
- Campus academic/contractual pricing
- Knowledge of campus & college unique technology requirements and/or recommendations
- Not for profit, owned and operated by the University of Arkansas
- Apple & Dell authorized warranty provider



Visit [techstore.uark.edu](https://techstore.uark.edu) to learn more

**UARK Bookstore & 3rd Floor of Arkansas Union**  
Monday - Friday 8 a.m. to 5 p.m.



# MINIMUM UNIVERSITY TECHNOLOGY RECOMMENDATIONS

- Processor: U5+ or M1+
- Memory/RAM: 16GB
- Hard Drive/Storage: 256GB
- Webcam
- 3-Year Accidental Damage Warranty
- Microsoft Office

College's recommending the minimum:

- Fulbright College of Arts and Sciences
- Sam M. Walton College of Business
- School of Law

For specific recommendations/requirements by college visit:  
<https://techstore.uark.edu/student-reccs>





# WHAT TECH TO BUY FOR YOUR MAJOR

## Recommends a Mac:

- School of Journalism & Strategic Media
- School of Art
- Music
- Bachelor of Science in Data Science

## Recommends Windows

- College of Education and Health Professions
- Walton College of Business
- Dale Bumpers College of Agriculture, Food & Life Sciences

## Requires a Mac:

- Bachelor of Fine Arts in Graphic Design

## Requires Windows:

- Fay Jones School of Architecture & Design
- College of Engineering

## Mac or Windows is Acceptable:

- Law School
- Fulbright College of Arts and Sciences



# COLLEGE SPECIFIC REQUIREMENTS

## Fay Jones School of Architecture & Design

- Intel U series, XEON or AMD Ryzen + 2.5GHZ+
- 32GB RAM min/64GB RAM
- Nvidia GeForce RTX 500 Ada 4GB/8GB other GPU options: 3070/4070Ti or AMD Radeon RX 6800/7900 video card
- 512GB solid state drive
- 1920x1200 or higher non-touch display
- 64-bit Windows 11 Pro
- 802.11ac or later standard
- Software requirements: Office 365, Rhino, Lumion, Revit, Grasshopper

## College of Engineering: Biomedical, Biological, Mechanical and Chemical

- Intel U5 series, Xeon or AMD series +
- 16GB of RAM
- Integrated Video card +
- 1TB solid state drive
- 1920x1200 or higher non-touch display
- 64- bit Windows 11
- 802.11ac or later standard
- USB A port or adapter
- USB C port



# DEGREE SPECIFIC REQUIREMENTS

## Bachelor of Science in Data Science

- MAC M3 or M4 processor
- 32GB of RAM
- Integrated video card +
- 2TB solid state hard drive
- 1920x1200 or higher non-touch display 14" or 16"
- Mac Operating System
- 802.11ac or later standard
- External Display

## Bachelor of Fine Arts in Graphic Design

- MAC M3 or M4 processor
- 32GB of RAM
- Integrated video card +
- 512GB solid state hard drive
- MacBook Air or MacBook Pro 14-inch, 15-inch or 16-inch
- Mac Operating System
- 802.11ac or later standard
- Adobe Creative Cloud



# TECH STORE 2025 DELL BTS BUNDLE



BTS 2024  
Inspiron 14" Intel  
Core 7 Processor  
16GB RAM  
1TB SSD HD  
3 Year ADP  
Warranty  
+  
New Device  
Set-up  
**\$1148.00**



BTS XPS 13"  
Non-Touch  
Intel Core 7 Ultra  
16GB RAM  
512GB SSD HD  
3 Year ADP  
Warranty  
+  
New Device  
Set-Up  
**\$1848.00**



BTS XPS 13"  
Touch  
Intel Core 7 Ultra  
16GB RAM  
512GB SSD HD  
3 Year ADP  
Warranty  
+  
New Device  
Set-Up  
**\$2048.00**



BTS Precision 15"  
Intel Core 7 Ultra  
32GB RAM  
512GB SSD HD  
RTX 500 Ada 4GB  
4 Year ADP  
Warranty  
+  
New Device  
Set-Up  
**\$2048.00**



BTS Precision 15"  
Intel Core 7 Ultra  
64GB RAM  
512GB SSD HD  
RTX 500 Ada 8GB  
4 Year ADP  
Warranty  
+  
New Device  
Set-Up  
**\$2548.00**



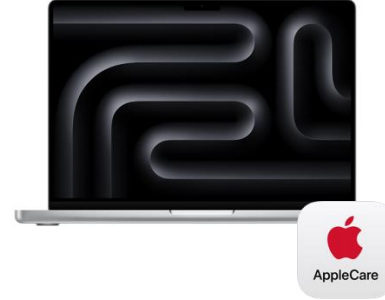
# TECH STORE 2025 APPLE BTS BUNDLE



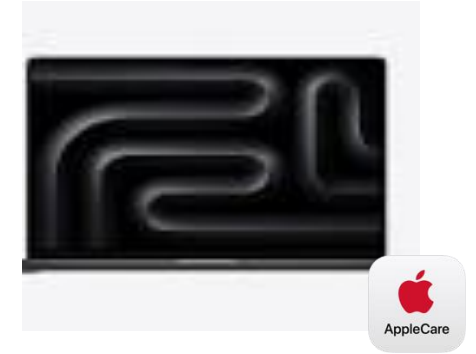
BTS 2025  
13-inch MacBook Air  
**M4** Processor  
16/24GB RAM  
256/512GB SSD HD  
3 Year ADP Warranty  
+  
New Device Set-up  
**\$1147-\$1547**



BTS 2025  
15-inch MacBook Air  
**M4** Processor  
16/24GB RAM  
256/512GB SSD HD  
3 Year ADP Warranty  
+  
New Device Set-Up  
**\$1377-\$1777**



BTS 2025  
14-inch MacBook Pro  
**M4/M4 Pro** Processor  
16/24/36GB RAM  
512GB/1TB SSD HD  
3 Year ADP Warranty  
+  
New Device Set-Up  
**\$1797-\$3197**



BTS 2025  
16-inch MacBook Pro  
**M4 Pro/M4 Max** Processor  
24/36/48GB RAM  
512GB/1TB SSD HD  
3 Year ADP Warranty  
+  
New Device Set-Up  
**\$2707-\$4307**





## SERVICE CENTER SERVICES

### Apple iPhone Repair

- Battery and/or screen replacement

### New Device Setup: \$49

- Operating System Updates
- Bios and Driver Updates
- Install Microsoft 365

### eCommerce Site

- Ship or In-Store Pick Up
- New Device Setup
- Add a laptop case/flash drive/surge protector/pocket charger/iPad

### SmartBar

- Walk-in help for your technology issues

## ACCIDENTAL DAMAGE PROTECTION

As the on-campus authorized repair center, we **strongly recommend accidental damage protection for your unit.**

- Apple units have a 1-year warranty which does NOT include coverage for drops or spills
- When you purchase a BTS labeled unit from the Tech Store AppleCare+ is included and extends the 1-year warranty to a 3-year accidental damage protection warranty with deductible
- Dell BTS units have ProSupport Plus extended accidental damage protection warranty. No deductibles and repairable by the Tech Store Service Center.



# CONNECT WITH US!

## CONTACT INFORMATION

### In the Garland Bookstore

Monday - Friday 8 a.m. to 5 p.m.

Sales: 479-575-5414 | [comstore@uark.edu](mailto:comstore@uark.edu)

Service: 479-575-3811 | [uasc@uark.edu](mailto:uasc@uark.edu)

### In the Union, room 381

by the bus depot entrance

Monday - Friday 8 a.m. to 5 p.m.

Sales: 479-718-3320 | [comstore@uark.edu](mailto:comstore@uark.edu)

### Online

[Techstore.uark.edu](https://techstore.uark.edu)

Elizabeth Cunningham

Director of Technology Sales

Information Technology Services

Tech Store & Service Center

[Eliac@uark.edu](mailto:Eliac@uark.edu)

