MONEY MATTERS
& TECHNOLOGY
NEEDS
UNIVERSITY OF
ARKANSAS

TREASURER'S OFFICE

UNIVERSITY OF ARKANSAS

TREASURER'S OFFICE & STUDENT ACCOUNTS

WHAT WE DO

- Student Invoices
- Cashiering
- Account Inquiries
- Tuition Waivers
- Collections
- 3rd Party Billing
- Payroll Deductions for Employees

CONNECT WITH US!

treasurernet.uark.edu

treainfo@uark.edu

479-575-5651

640 N. Garland Ave. Ste. 108
Monday - Friday 8 a.m. to 5 p.m.

TODAY'S AGENDA

- Tuition & Fee Costs
- Navigating Workday Student
- Parent Authorizations
- Refunds
- Help Centers
- Withdrawing vs. Dropping
- FAQs
- Treasurer's Office Checklist

HOW MUCH WILL IT COST

COSTS VARY EACH SEMESTER BASED ON

- Credit Hours
- College
- Residency Status
- Student Career Level
- Type of Program

TUITION AND FEES ARE CHARGED

- Per Credit Hour

Housing and meal plan costs also vary based on student selection. Please visit housing.uark.edu.

MANDATORY STUDENT FEES

- Network/Data Systems Fee
- Library Fee
- Health Fee
- Student Media Fee
- Transit Fee
- Student Activity Fee
- Facilities Fee

COLLEGE FEES

- Arts & Sciences
- Architecture
- Engineering
- Agriculture, Food & Life Sciences
- Education & Health Professions
- Business
- Nursing

Treasurer's Office

Search this site

UNIVERSITY OF ARKANSAS

STUDENTS & FAMILY | FACULTY & STAFF | DEPARTMENTS & RSO'S | CONTACT US

- Home
- Quick Reference Guide
- Tuition and Fees
- Payment Information
- Parents & Family
- Account Information
- Financial Aid Disbursement
- Dropping/Withdrawing
- Refunding
- Graduate Assistants
- Loans
- Taxes
- Contact Us

Additional Links

- Financial Affairs
- Financial Aid
- Registrar's Office
- University Housing
- Razorbuck$

The University of Arkansas is officially closed 12/24/2024 - 1/1/2025. To have your payments reflected in the 2024 tax year, please pay online by 10:00 pm on December 31 using our eCommerce system. Please note that paying via e-check is a free service. If you are mailing a payment, it must be mailed in time to reach our lockbox by 12/20/2024. Please do not wait until the last minute.

IMPORTANT DEADLINES

Deadline	Spring 2025
Financial Adj for Dropped Classes	See New Policy
Financial Adj for Withdrawal	See New Policy
Payment Deadline (no payment plan)	Jan 17
Financial Aid/Scholarship Disbursement Begins	Jan 06
Payment Plan Last Installment	Apr 17

TUITION ESTIMATOR

Click Here to Estimate Your Tuition

OUR WEBSITE

Visit treasurenet.uark.edu/estimator

Estimate My Tuition and Fees

Please note this estimator is for **estimates only** and the actual charges may vary by your program or courses. The new tuition and fee rates are approved by the Board of Trustees in the spring each year so the estimate may not reflect the new rates for a future term. For students in an approved Online Degree program, please see https://online.uark.edu/courses/index.php for detailed costs.

Semester:

Summer 2025

Residency:

- (•) Resident
- ( ) Non-Resident
- ( ) International

Level:

-Select level-

*Required

College:

-Select college-

*Level must be selected first

Total Number of Credit Hours:

0

If you are enrolled in any courses offered by the Walton College of Business, enter the number of credit hours for those courses:

0

If you are enrolled in any courses offered by the College of Engineering, enter the number of credit hours for those courses:

0

Are you a new student?

( ) Yes (•) No

Include housing in estimate?

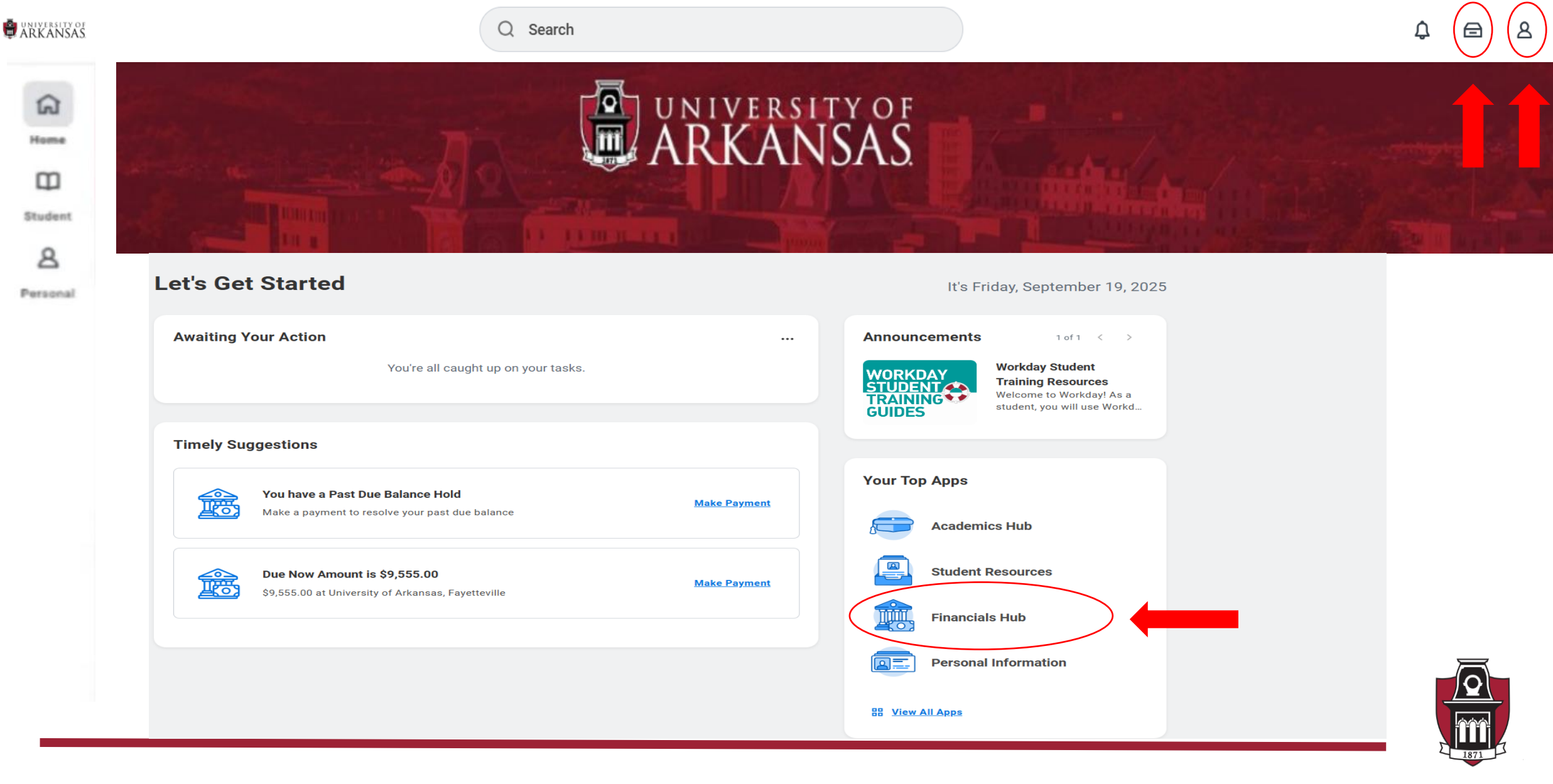
( ) Yes (•) No

Include meal plan in estimate?

( ) Yes (•) No

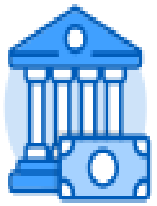
TUITION CALCULATOR

NAVIGATING WORKDAY STUDENT



NAVIGATING WORKDAY STUDENT (CONT)

My Task → Active Holds, Action Items



Financials Hub → Account Balance, Recent Payments, Make a Payment, Payment Plans

Profile → Your Contact Information, FERPA 3rd Party Release, Parent/Family Access, Refunding Option

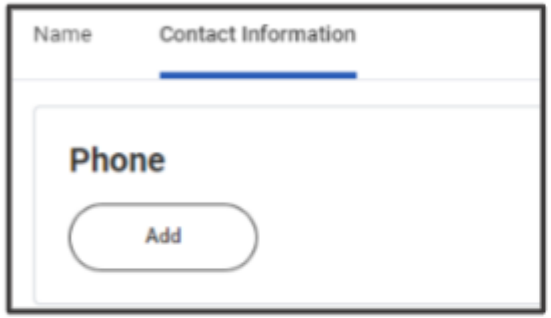
Configure My Friends and Family

- Add if no contacts, edit for existing friends and Familv under actions

From the Workday Home page:

1. Click the **Profile Icon** in the top right-hand corner of the page.
2. Click the **View Profile** button.
3. Select **Contact** from the 'Student Profile Menu'.
4. Select the **Friends and Family** tab.
5. Click the **Add** button.
6. Choose the appropriate **Relationship Type** from the dropdown list. If the you would like for this person to be granted third-party access check the **Is Third Party User** checkbox at this time.

7. Enter the friend or family member's **First Name** and **Last Name** in the corresponding fields.
8. Select the **Contact Information** tab.



9. Click the **Add** button and enter the friend or family member's contact information.
10. Click **OK**.
11. Click **Done**.

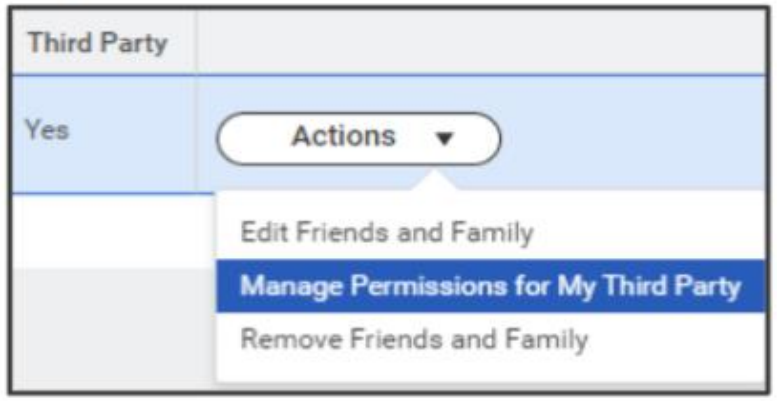
Note: To add a friend or family member you must add at least one of their contact methods. The three contact options are **Phone**, **Address**, and **Email**.

FERPA: Family Educational Rights & Privacy Act

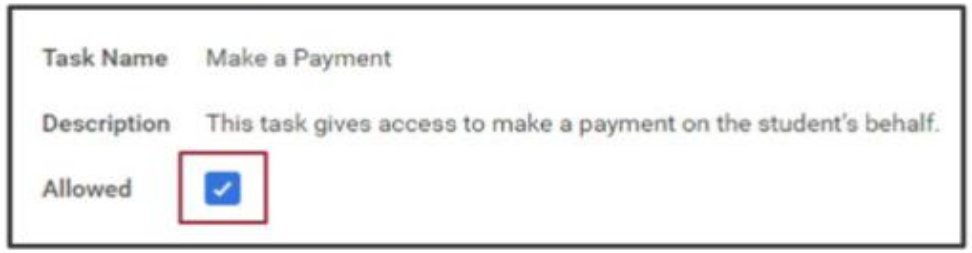
MANAGE THIRD PARTY PERMISSIONS

From the Friends and Family tab:

1. Click the **Actions** button in the row of the person to whom you wish to grant third-party permission.
2. Select **Manage Permissions for My Third Party** from the dropdown list.



3. Click **OK**.
4. Check the **Allowed** checkbox for all tasks for which you would like to grant the third-party access.



5. Click **OK**.
6. Enter a reason for granting this permission into the **Purpose of Waiver** field. For example: Giving my parent access to pay my bill.
7. Check the **Confirm** checkbox.
8. Click **Submit**.

Note: A friend or family member must be designated as a third-party user and have a valid email in Workday to receive third-party access. No one outside your institution can access your student records without having third-party permissions granted in Workday.

Note: In addition to allowing your third party to make payments in Workday, you will also need to add them as an authorized user with your institution's payment processing partner. For step-by-step support in adding the authorized user, refer to the *Add Authorized User to Make Payments QRG* for your institution within the 'Student Financials/Payments' section.

Add an Authorized Party to make a payment: Ecommerce

LOG IN TO YOUR PAYMENT ACCOUNT

To log in to your payment account, follow the steps below.

From the Workday Homepage:

1. From the Workday Home page, click the **Global Navigation Menu** in the top left corner of your screen.
2. Click **Financials Hub** within the 'Menu.'

The *Financials Overview* screen displays.

3. View the amount 'Due Now' and click **Make a Payment**.

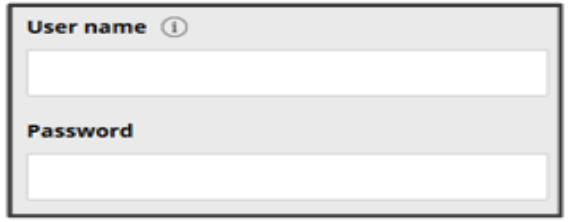
The *Make a Payment* pop-up window displays.

Notice that you will be redirected outside of the Workday application to complete the payment. Your institution uses a system called Transact to process payments.

4. Click **OK**.

The *eCommerce Payment System* login screen displays.

5. Type in your institutional **User Name** and **Password** credentials.



6. Click the **Sign In** button. You may see a 'Sign in with <your institution name>' button that you can also select.

The *Overview* page displays.

ADD AN AUTHORIZED PAYER

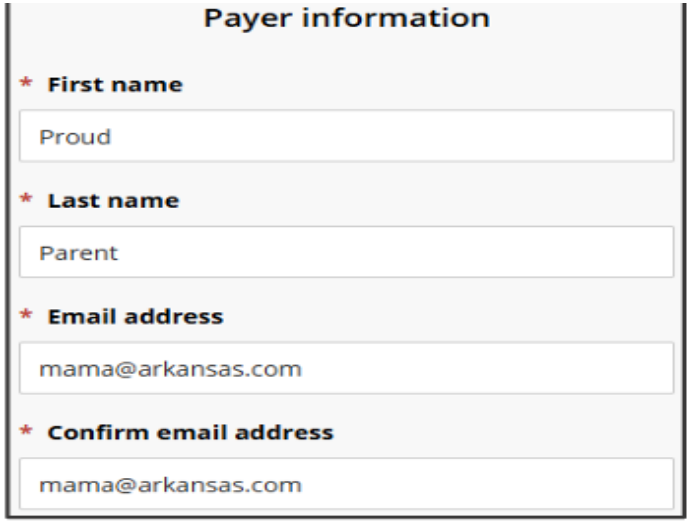
To add an authorized payer, follow the steps below.

1. Click **My Account** in the left menu.
2. Locate the *Payers* section and click **Send a payer invitation**.

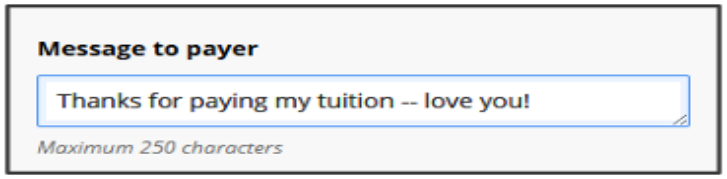
The *Payer Invitation* pop-up screen displays.

Add an Authorized Party to make a payment: Ecommerce (Cont)

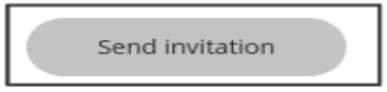
3. Type the payer's name and email address within the fields provided.



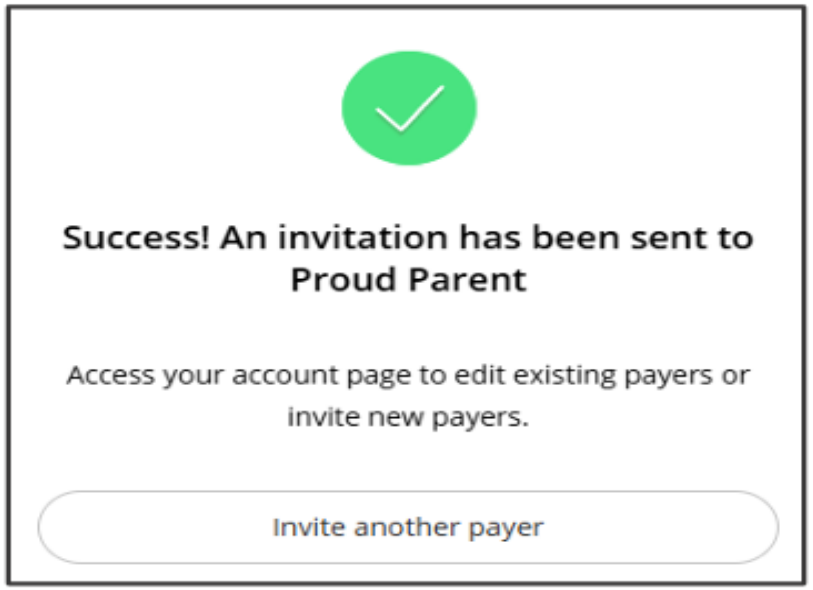
4. (Optional) Type a brief message for the payer to receive along with the invitation.



5. Click **Send invitation**.



The *Success*! screen displays.



The payer you added will receive an email with their login information. They will need to create a new password the first time they log in.

When they log in, their account view functionality will look identical to yours.

6. (Optional) Click **Invite another payer** to add an additional payer.

7. Click **Close**.

- **E-Commerce Payment Authorizations**
  (Workday Student– Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party – Make a Payment)

- **FERPA/3rd Party Release and Parent/Family Workday Student Access**
  (Workday Student – Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party)

PARENT AUTHORIZATIONS

If a refund preference has not been selected, your refund can be delayed up to four weeks. Even if you are not expecting to receive a refund, please set up a refunding preference.

Workday Student

-Financials Hub
-BankMobile Refunding
-Click the link https://www.refundselection.com/refundselection/#/welcome/continue
-Follow the instructions for signing in and selecting your preference

BankMobile

Your money, delivered your way!

Your school has partnered with BankMobile to deposit your money or refund quickly and securely.

You will have two electronic options to deposit your money. To avoid delays in accessing your money, you must select a refund option. The BankMobile Vibe Checking Account is one of you refund options but you are not required to open this account to receive your refund.

Visit **refundselection.com** for more information.

REFUNDS

HELP CENTERS

TUTORIALS WITH STEP-BY-STEP ILLUSTRATIONS & HOW TOS

- Make a Payment
- Set Up Parent Authorizations
- Add Authorizations
- Set Refund Preferences
- … and More!

Visit treasurernet.uark.edu/student_family for more information

The Registrar's Office determines drop and withdrawal deadlines. Before dropping classes or withdrawing, refer to this calendar to be sure you understand the financial implications it could cause.

When in doubt, contact us!

The academic semester calendar can be found on the Registrar's website. The Fall 2025 -Spring 2026 calendar is available now.

- THERE IS A $45.00 WITHDRAWAL FEE
- DROPPING & WITHDRAWING ARE DIFFERENT
- KNOW THE FINANCIAL RELATED DEADLINES
- WITHDRAWING CAN AFFECT FINANCIAL AID ELIGIBILITY

DROPPING & WITHDRAWING

FREQUENTLY ASKED

When will I know how much I owe?

Be sure to check your account frequently for additional charges throughout the term.

Fall 2025:
Mid to Late July

Spring 2026:
Early to Mid December

When is the payment deadline?

January 17th, 2026
*Tuition and Fees are typically due on the **5th** class day. You can review your due dates on Workday Student:*

~Home Page/Timely Suggestions or
~View Account Activity
~Due Now Details

Will I get a late fee?

YES! Pay your balance on time!
Late fees are applied twice per semester. You can avoid late fees by paying in full or enrolling into a payment plan and making payments as scheduled.
Auto-pay is also an option.

Why do I have a hold?

Various Reasons
You can find what type of hold/s you have on Workday Student:
~Profile
~Action Items and Holds
~Active Holds
*Some holds require you to complete a task. You can find tasks under "My Tasks".
*Some holds will prevent future registration and your ability to get a transcript.

What types of payments do you take?

Online Payments
Preferred:
Electronic check (Free)
Credit card (1.8% Fee)
Also:
Paper check mailed to Lockbox

No Payments are accepted in our office!

Phone payments are not accepted!

***Beginning Spring 2021, payments will not be accepted in-office.**

FREQUENTLY ASKED

Where do I mail a personal check?

University of Arkansas
Department 1238
Oklahoma City, OK.
73196

Please include student's name and student's ID# on the memo line!

Where do I mail a 529 college savings payment?

University of Arkansas
Department 1238
Oklahoma City, OK.
73196

Please have them include the student's name and ID# on the check, stub or other documentation.

Where do I mail an outside scholarship?

University of Arkansas
Treasurer's Office
640 N Garland Ave
Suite #108
Fayetteville, AR
72701

Please have them include the student's name and ID# along with a scholarship letter.

How do I enroll into a payment plan?

On Workday Student
~Financials Hub
~ Payment Plan
~ Follow all directions
~ Auto-pay is optional

Payment plans are optional. You must enroll every semester and there is a flat fee of $40.00 per semester.

When are payment plan installments due?

4 Month Plan
Balance divided into 4 equal installments
(Due Jan, Feb, March, & April)
Please see Treasurer's Office Website for exact date for final enrollment in this plan.

3 Month Plan
Balance divided into 3 equal installments
(Due Feb, March, & April)
Please see Treasurer's Office Website for exact date for final enrollment in this plan.

FREQUENTLY ASKED

When will my federal aid disburse?

Grants and Loans
These typically disburse approx. 10 days before classes start.

The Treasurer's Office disburses aid according to instructions from the Financial Aid Office.

When will my scholarships disburse?

Scholarships
These typically disburse approx. 10 days before classes start including AR Challenge.

Tuition waivers, 3rd party deferments and some state scholarships will not post until after census date which is the 11th class day.

What about my outside scholarships?

Scholarships from organizations -
These can take longer to process. Please allow two weeks for processing beginning from the date the funds are received.
(Examples: high schools, churches, clubs, etc.)

How do I get the NRTA applied to my account?

New Arkansan Non-Resident Tuition Award
Will display the percentage of the **non-resident tuition** you are responsible for.
The NRTA is awarded through the scholarship office and is system calculated.

Will I get a refund?

Perhaps!
If your account is overpaid by financial aid, scholarships, other types of payments or adjustments, you may get a refund. Be prepared & set up your refund preference in advance!

Office of Financial Aid
finaid@uark.edu | 479-575-3806

Office of Academic Scholarships
scholars@uark.edu | 479-575-3806

CHECKLIST

REQUIRED

- ☑ **Financial Agreement**
  (Workday Student – My Tasks - Onboarding)

HIGHLY RECOMMENDED

- ☑ **Select Refunding Preference**
  (Workday Student – Financials Hub – BankMobile)
- ☑ **Parent/Family Workday Student Authorizations**
  (Workday Student – Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party)
- ☑ **FERPA 3rd Party Release**
  (Workday Student – Profile – Contacts – Friends and Family – Add –Done – Actions – Manage My Permissions for My Third Party)
- ☑ **E-Commerce Payment Authorizations**
  (Workday Student – Financials Hub – Make a Payment – Ecommerce Login – My Account – Payers – Send a payer Invitation)
- ☑ **Student Permissions for Title IV Aid**
  (Workday Student – My Tasks - Onboarding)
- ☑ **IRS 1098-T E-Consent Form**
  (Workday Student – My Tasks - Onboarding)

CONNECT WITH US!

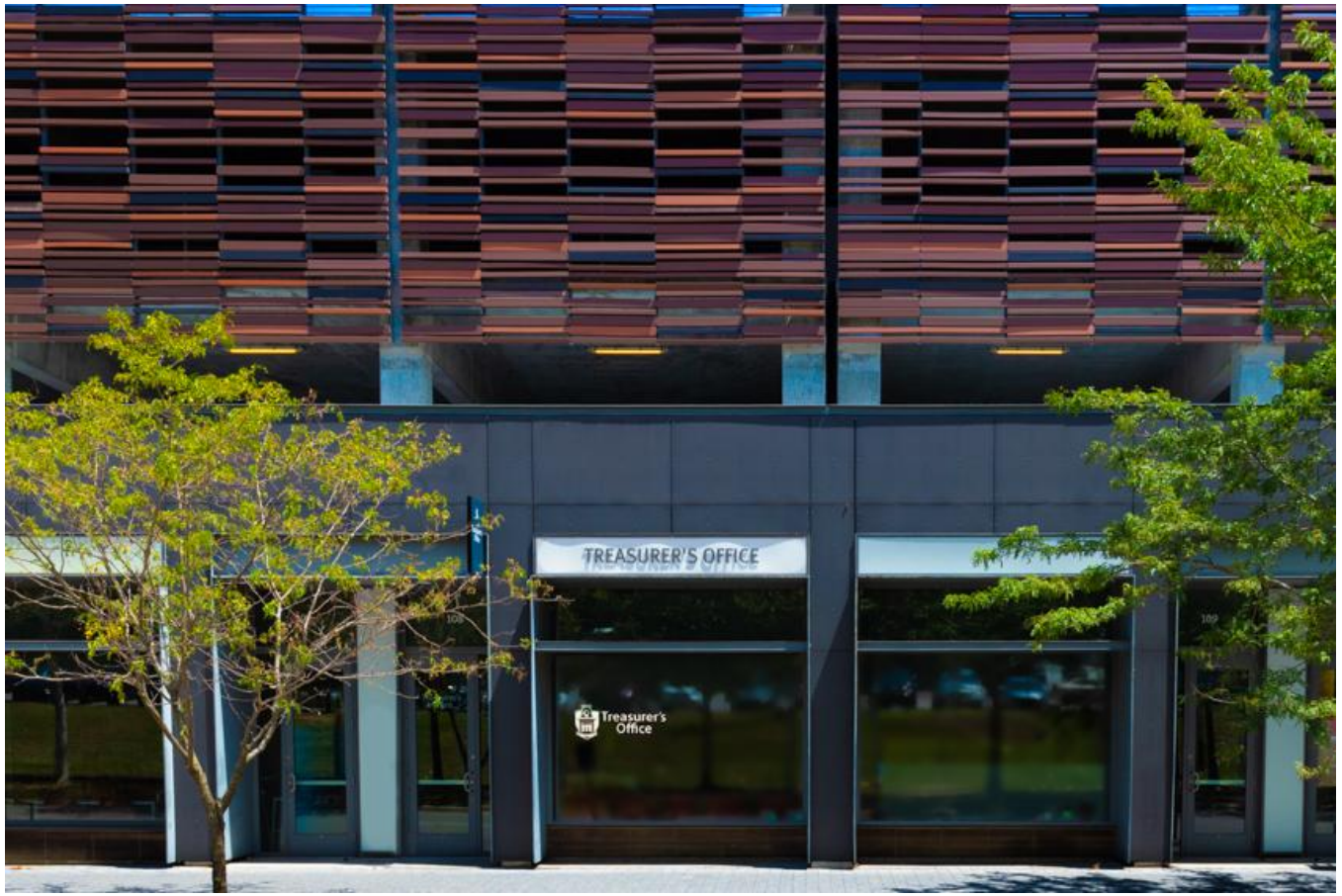
CONTACT INFORMATION

treasurernet.uark.edu
& via chat online

treainfo@uark.edu

479-575-5651

640 N. Garland Ave. Ste. 108
Monday - Friday 8 a.m. to 5 p.m.



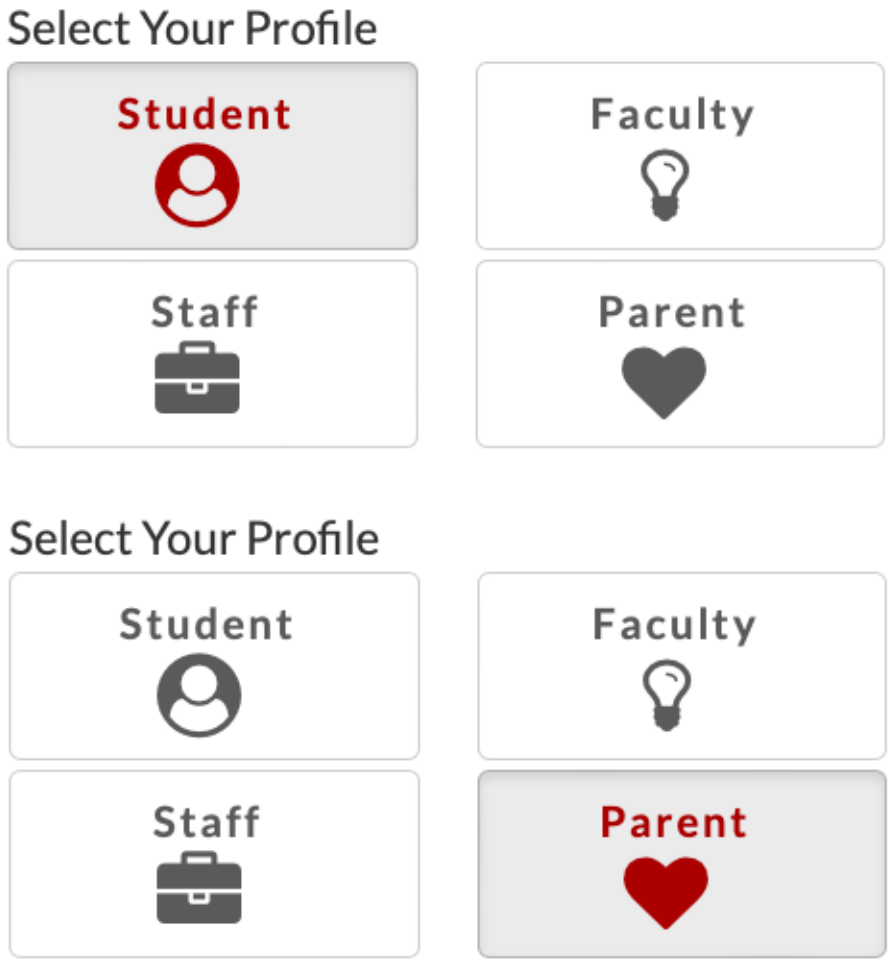
TECHNOLOGY STORE & SERVICE CENTER

UNIVERSITY OF ARKANSAS

GET STARTED WITH TECH

VISIT TECH.UARK.EDU

- UARK Account
- Wi-Fi
- Email
- Workday
- Blackboard
- Software
- Printing



3RD FLOOR ARKANSAS UNION
Monday - Friday 8 a.m. to 10 p.m.

YOU CAN BORROW...

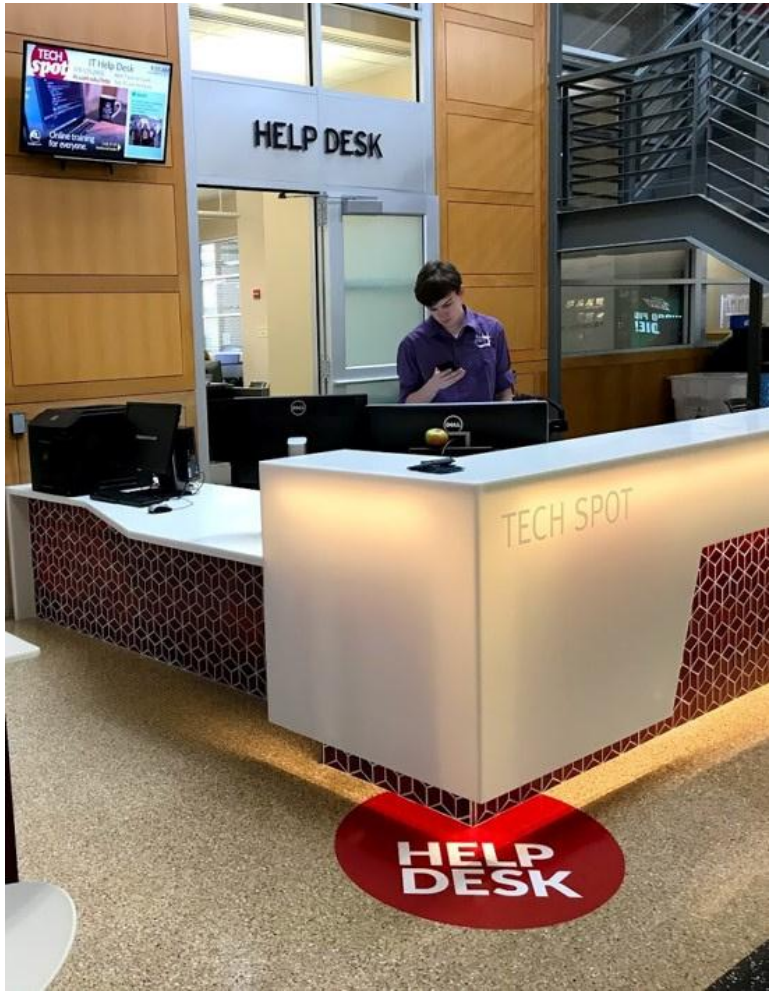
- Laptops
- Calculators
- Cameras
- Recorders
- Green Screen Kits
- Gaming Consoles
- Audio Recorders & Microphones
- Projectors

YOU CAN RESERVE...

- Audio Production Studio
- 3D Printing
- Alienware PC
- Console Stations

STUDENT TECHNOLOGY CENTER

GET HELP



Tech Help is available 7 days a week!

- In person at the IT Help Desk in the Union
  Monday – Friday 8am - 5pm
- Online chat at help.uark.edu
- By phone at 479-575-HELP

Visit **help.uark.edu** to learn more

TECH STORE & SERVICE CENTER

WHY THE TECH STORE?

- Friendly, knowledgeable staff
- Campus academic/contractual pricing
- Knowledge of campus & college unique technology requirements and/or recommendations
- Not for profit, owned and operated by the University of Arkansas
- Apple & Dell authorized warranty provider

Visit techstore.uark.edu to learn more

UARK Bookstore
Monday - Friday 8 a.m. to 5 p.m.

MINIMUM UNIVERSITY TECHNOLOGY RECOMMENDATIONS

- Processor: i5 or M1
- Memory/RAM: 8GB
- Hard Drive/Storage: 250GB
- Webcam
- 3-Year Accidental damage warranty
- Microsoft Office

The following colleges must meet MINIMUM University Technology Requirements:

- Fulbright College of Arts and Sciences
- Walton College of Business
- College of Education and Health Professions
- School of Law

WHAT TECH TO BUY FOR YOUR MAJOR

Recommends a Mac:

- School of Journalism & Strategic Media
- School of Art
- Music
- Bachelor of Science in Data Science

Recommends Windows or the ability to run Windows:

- College of Engineering
- Walton College of Business
- Dale Bumpers College of Agriculture, Food & Life Sciences

Requires a Mac:

- Bachelor of Fine Arts in Graphic Design

Requires Windows:

- Fay Jones School of Architecture & Design

For minimum university standards & other requirements, visit:
techstore.uark.edu/student-reccs

COLLEGE SPECIFIC REQUIREMENTS

Fay Jones School of Architecture & Design

- Intel i7 series, XEON or AMD Ryzen +
- 16GB + RAM min – prefer 32GB
- Nvidia GeForce RTX 3070 or Quadra RTX 5000+ or AMD Radeon RX 6700XT+ video card
- 512GB solid state drive
- 1920x1200 or higher non-touch display
- 64-bit Windows Pro
- 802.11ac or later standard
- Software requirements: Office 365, Rhino, Lumion, Revit, Grasshopper

College of Engineering

- Intel i5 series, Xeon or AMD series +
- 16GB of RAM
- Integrated Video card +
- 1TB solid state drive
- 1920x1200 or higher non-touch display
- 64- bit Windows
- 802.11ac or later standard
- USB A port or adapter
- USB C port

Dale Bumpers College of Agriculture, Food & Life Sciences

- Intel i5 series, Xeon or AMD series +
- 16GB of RAM
- Integrated Video card +
- 256BG solid state drive
- 1920x1200 or higher non-touch display
- 64- bit Windows
- 802.11ac or later standard

TECH STORE 2025 DELL BTS BUNDLE

BTS 2024 Inspiron 14” Intel Core 7 Processor/16GB RAM/1TB SSD HD/3 Year ADP Warranty + New Device Set-up

$1148.00

BTS 2024 ARCH Inspiron 16” Plus Intel Core 7 Processor/16GB RAM/8GB Video/1TB SSD HD/4 Year ADP Warranty + New Device Set-Up

$1848.00

BTS 2024 ARCH Inspiron 16” Plus Intel Core 7 Processor/32GB RAM/8GB Video/2TB SSD HD/4 Year ADP Warranty + New Device Set-Up

$2148.00

BTS 2024 XPS 13” Intel Core 7 Processor/16GB RAM/1TB SSD HD/Touch Screen/3 Year ADP Warranty + New Device Set-Up

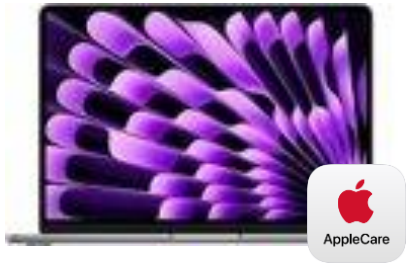
$2048.00

BTS 2024 XPS 14” Intel Core 7/16GB RAM/6GB Video/512GB SSD HD/4 Year ADP Warranty + New Device Set-Up

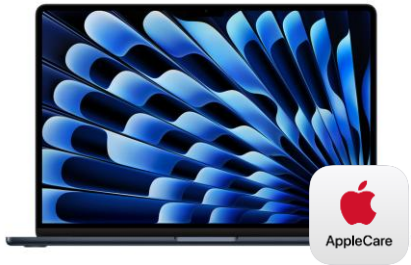
$2948.00

TECH STORE 2025 APPLE BTS BUNDLE

BTS 2025
13-inch MacBook Air **M3** Processor/16GB RAM/256GB SSD HD/3 Year ADP Warranty + New Device Set-up
$1227



BTS 2025
15-inch MacBook Air **M2** Processor 8GB RAM/512GB SSD HD
3 Year ADP Warranty
+ **Free** New Device Set-Up
$1308



BTS 2025
15-inch MacBook Air **M3** Processor 16GB RAM/256GB SSD HD
3 Year ADP Warranty + New Device Set-Up
$1457

BTS 2025
14-inch MacBook Pro **M4** Processor/16GB RAM/512GB SSD HD
3 Year ADP Warranty + New Device Set-Up
$1797

BTS 2025
16-inch MacBook Pro **M4 Pro** Processor/24GB RAM/512GB SSD HD/3 Year ADP Warranty + New Device Set-Up
$2707

SERVICE CENTER SERVICES

New Device Setup: $49

- Operating System Updates
- Bios and Driver Updates
- Install Microsoft 365

eCommerce Site

- Ship or In-Store Pick Up
- New Device Setup
- Add a laptop case/flash drive/surge protector/pocket charger/iPad
- **Smart Bar**
- Walk-in help for your technology issues
- Apple iPhone Repair

ACCIDENTAL DAMAGE PROTECTION

As the on-campus authorized repair center, we strongly recommend accidental damage protection for your unit.

- Apple units have a 1-year warranty which does NOT include coverage for drops or spills
- When you purchase a BTS labeled unit from the Tech Store AppleCare+ is included and extends the 1-year warranty to a 3-year accidental damage protection warranty with deductible
- Dell BTS units have ProSupport Plus extended accidental damage protection warranty. No deductibles and repairable by the Tech Store Service Center.

CONNECT WITH US!

CONTACT INFORMATION

In the Garland Bookstore

Monday - Friday 8 a.m. to 5 p.m.

Sales: 479-575-5414 | comstore@uark.edu

Service: 479-575-3811 | uasc@uark.edu

Shop Online

techstore.uark.edu

Elizabeth Cunningham
Director of Technology Sales
Information Technology Services
Tech Store & Service Center
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