

MONEY MATTERS & TECHNOLOGY NEEDS



UNIVERSITY OF
ARKANSAS

TREASURER'S OFFICE



TREASURER'S OFFICE & STUDENT ACCOUNTS

WHAT WE DO

- Student Invoices
- Cashiering
- Account Inquiries
- Tuition Waivers
- Collections
- 3rd Party Billing

CONNECT WITH US!



treasurernet.uark.edu



treainfo@uark.edu



479-575-5651



640 N. Garland Ave. Ste. 108
Monday - Friday 8 a.m. to 5 p.m.



TODAY'S AGENDA

Tuition & Fee Costs

Navigating UAConnect

Parent Authorizations

Refunds

Help Centers

Withdrawing vs. Dropping

FAQs

Treasurer's Office Checklist



HOW MUCH WILL IT COST

COSTS VARY EACH SEMESTER BASED ON

- Credit Hours
- College
- Residency Status
- Student Career Level
- Type of Program

TUITION AND FEES ARE CHARGED

- Per Credit Hour

Housing and meal plan costs also vary based on student selection. Please visit housing.uark.edu.

MANDATORY STUDENT FEES

- Network/Data Systems Fee
- Library Fee
- Health Fee
- Student Media Fee
- Transit Fee
- Student Activity Fee
- Facilities Fee

COLLEGE FEES

- Arts & Sciences
- Architecture
- Engineering
- Agriculture, Food & Life Sciences
- Education & Health Professions
- Business
- Nursing





Treasurer's Office

[STUDENTS & FAMILY](#) [FACULTY & STAFF](#) [DEPARTMENTS & RSO'S](#) [CONTACT US](#)

[Home](#)

[Quick Reference Guide](#)

[Tuition and Fees](#)

[Payment Information](#)

[Parents & Family](#)

[Account Information](#)

[Financial Aid Disbursement](#)

[Dropping/Withdrawing](#)

[Refunding](#)

[Graduate Assistants](#)

[Loans](#)

[Taxes](#)

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[Customer Satisfaction Survey](#)



IMPORTANT DEADLINES

Deadline Spring 2024

Financial Adj for Dropped Classes [See New Policy](#)

Financial Adj for Withdrawal [See New Policy](#)

Payment Deadline (no payment plan) Jan 22

Financial Aid/Scholarship Disbursement Begins Jan 09

Payment Plan Last Installment Apr 22

TUITION ESTIMATOR

[Click Here to Estimate Your Tuition](#)



OUR WEBSITE



Visit treasurenet.uark.edu/estimator

Estimate My Tuition and Fees

Please note this estimator is for **estimates only** and the actual charges may vary by your program or courses. The new tuition and fee rates are approved by the Board of Trustees in the spring each year so the estimate may not reflect the new rates for a future term. For students in an approved Online Degree program, please see <https://online.uark.edu/courses/index.php> for detailed costs.

Semester:

Summer 2022

Residency:

- Resident
 Non-Resident
 International

Level:

-Select level-

*Required

College:

-Select college-

*Level must be selected first

Total Number of Credit Hours:

0

If you are enrolled in any courses offered by the Walton College of Business, enter the number of credit hours for those courses:

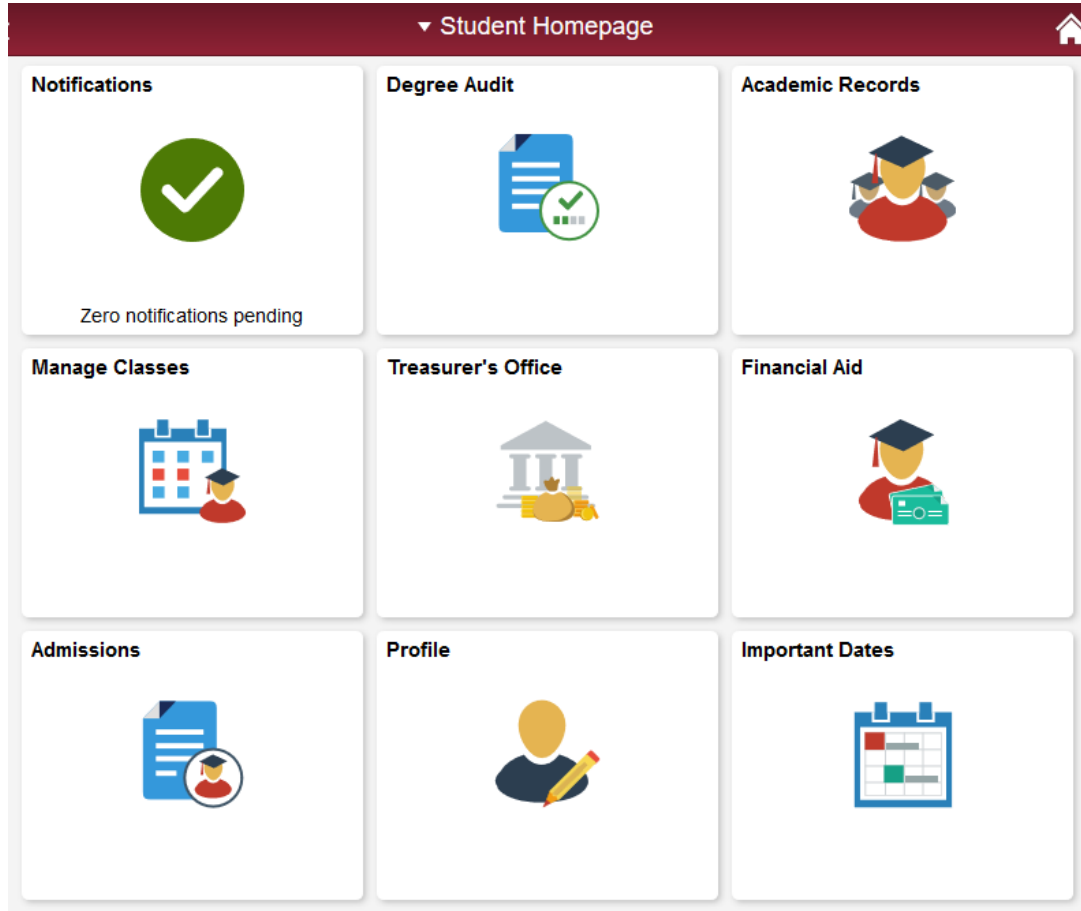
0

If you are enrolled in any courses offered by the College of Engineering, enter the number of credit hours for those courses:

0

TUITION CALCULATOR

NAVIGATING UACONNECT





E-Commerce Payment Authorizations

(UAConnect – Treasurer’s Office – Family Payment Authorization)



Parent/Family UAConnect Authorizations

(UAConnect – Profile – Grant Parent/Family Access)



FERPA 3rd Party Release

(UAConnect – Profile – FERPA 3rd Party Release)





If a refund preference has not been selected, your refund can be delayed up to four weeks. Even if you are not expecting to receive a refund, please set up a refunding preference.

UAConnect

- Treasurer's Office Tile
- Refunding Options
- Set up direct deposit into an existing account

BankMobile

Your money, delivered your way!

Your school has partnered with BankMobile to deposit your money or refund quickly and securely.

You will have two electronic options to deposit your money. To avoid delays in accessing your money, you must select a refund option. The BankMobile Vibe Checking Account is one of your refund options but you are not required to open this account to receive your refund.

Visit refundselection.com for more information.

Existing Bank Account

AVAILABLE IN
1-2 business days

BankMobile VIBE Account

AVAILABLE
Same business day¹


HELP CENTERS



Treasurer's Office

STUDENTS & FAMILY

Taxes

- [Form W-9S Request for Student's TIN](#) 
- [Tax Credits](#)

UAConnect Knowledge Centers

- [Student Center](#)
- [Parent Center](#)

FAQs

- [Treasurer's Office FAQs](#)

Tuition and Fees

- [Tuition and Fees](#)

Payment Information

- [General Information](#)
- [Make a Payment](#)
- [Billing Statements](#)
- [Payment Plans](#)
- [Returned Payment Policy](#)

Account Information

- [Check My Balance](#)
- [Change My Address](#)
- [Financial Aid Disbursement](#)
- [Refunding](#)
- [Dropping Classes](#)
- [Withdrawing from the University](#)

TUTORIALS WITH STEP-BY-STEP ILLUSTRATIONS & HOW TOS

- Make a Payment
- Set Up Parent Authorizations
- Add Authorizations
- Set Refund Preferences
- ... and More!

Visit treasurernet.uark.edu/student_family for more information





The Registrar's Office determines drop and withdrawal deadlines. Before dropping classes or withdrawing, refer to this calendar to be sure you understand the financial implications it could cause.

When in doubt, contact us!

The academic semester calendar can be found on the Registrar's website. The Spring 2024 calendar is available now.

THERE IS A
\$45.00
WITHDRAWAL
FEE

DROPPING &
WITHDRAWING
ARE DIFFERENT

KNOW THE
FINANCIAL
RELATED
DEADLINES

WITHDRAWING
CAN AFFECT
FINANCIAL AID
ELIGIBILITY

DROPPING & WITHDRAWING

FREQUENTLY ASKED

When will I know how much I owe?

Be sure to check your account frequently for additional charges throughout the term.

**Fall 2024:
Mid to Late July**

**Spring 2024:
Early to Mid December**

When is the payment deadline?

January 20th, 2024
Tuition and Fees are typically due on the 5th class day. You can review your due dates on UAConnect:

~Treasurer's Office Tile
~Account Inquiry
~Charges Due

Will I get a late fee?

YES! Pay your balance on time!
Late fees are applied twice per semester. You can avoid late fees by paying in full or enrolling into a payment plan and making payments as scheduled.
Auto-pay is also an option.

Why do I have a hold?



Various Reasons

You can find what type of hold/s you have on UAConnect:

~Notifications Tile
~Holds
~Select to view details
*Some holds require you to complete a task. You can find tasks under "To Do's".
*Some holds will prevent future registration and your ability to get a transcript.

What types of payments do you take?

Online Payments Preferred:

Electronic check (Free)
Credit card (1.8% Fee)
Also:
Paper check mailed

No Payments are accepted in our office!

Phone payments are not accepted!

***Beginning Spring 2021, payments will not be accepted in-office.**

FREQUENTLY ASKED

Where do I mail a personal check?

University of Arkansas
Treasurer's Office
PO Box 1404
Fayetteville, AR
72702

Please include student's name and student's ID# on the memo line!

Where do I mail a 529 college savings payment?

University of Arkansas
Treasurer's Office
PO Box 1404
Fayetteville, AR
72702

Please have them include the student's name and ID# on the check, stub or other documentation.

Where do I mail an outside scholarship?

Different Address!
University of Arkansas
Treasurer's Office
640 N Garland Ave
Suite #108
Fayetteville, AR
72701

Please have them include the student's name and ID# along with a scholarship letter.

How do I enroll into a payment plan?

On UAConnect
~Treasurer's Office Tile
~ Payment Plan
~ Follow all directions
~ Auto-pay is optional

Payment plans are optional. You must enroll every semester and there is a flat fee of \$40.00 per semester.

When are payment plan installments due?

4 Month Plan
Balance divided into 4 equal installments (due Jan, Feb, Mar, Apr)
Enroll by midnight January 19th

3 Month Plan
Balance divided into 3 equal installments (due Feb, Mar, Apr)
Enroll by midnight February 15th

FREQUENTLY ASKED

When will my federal aid disburse?

Grants and Loans
These typically disburse approx. 10 days before classes start.

The Treasurer's Office disburses aid according to instructions from the Financial Aid Office.

When will my scholarships disburse?

Scholarships
These typically disburse approx. 10 days before classes start including AR Challenge.

Tuition waivers, 3rd party deferments and some state scholarships will not post until after census date which is the 11th class day.

What about my outside scholarships?

Scholarships from organizations -
These can take longer to process. Please allow two weeks for processing beginning from the date the funds are received. (Examples: high schools, churches, clubs, etc.)

How do I get the NRTA applied to my account?

New Arkansan Non-Resident Tuition Award
*The NRTA is awarded through the scholarship office and is system calculated. The NRTA will be a line item on your account that will show the **percentage you pay in addition to the resident tuition rate.***

Will I get a refund?

Perhaps!
If your account is overpaid by financial aid, scholarships, other types of payments or adjustments, you may get a refund. Be prepared & set up your refund preference in advance!

Office of Financial Aid
finaid@uark.edu | 479-575-3806

Office of Academic Scholarships
scholars@uark.edu | 479-575-3806

CHECKLIST

REQUIRED

- ✓ **Financial Aid Agreement**
(UAConnect – Notifications – To Do)

HIGHLY RECOMMENDED

- ✓ **Select Refunding Preference**
(UAConnect – Treasurer’s Office – Refunding Options)
- ✓ **Parent/Family UAConnect Authorizations**
(UAConnect – Profile – Grant Parent/Family Access)
- ✓ **FERPA 3rd Party Release**
(UAConnect – Profile – FERPA 3rd Party Release)

- ✓ **E-Commerce Payment Authorizations**
(UAConnect – Treasurer’s Office – Family Payment Authorization)
- ✓ **Student Permissions for Title IV Aid**
(UAConnect – Notifications – To Do)
- ✓ **IRS 1098-T E-Consent Form**
(UAConnect – Notifications – To Do)



CONNECT WITH US!

CONTACT INFORMATION



treasurernet.uark.edu

& via chat online



treainfo@uark.edu



479-575-5651



640 N. Garland Ave. Ste. 108

Monday - Friday 8 a.m. to 5 p.m.

ON SOCIAL MEDIA



University of Arkansas-Fayetteville

Treasurer's Office



@UofATreasurer



@UofA_Fayetteville_Treasurer



TECHNOLOGY STORE & SERVICE CENTER

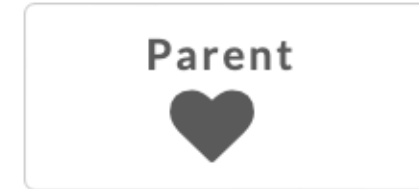
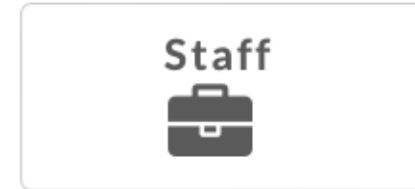


GET STARTED WITH TECH

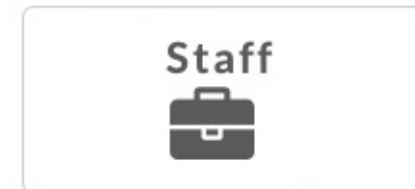
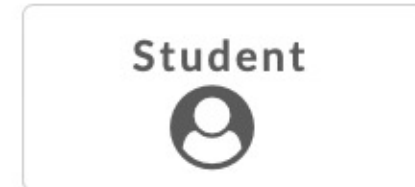
VISIT TECH.UARK.EDU

- UARK Account
- Wi-Fi
- Email
- UAConnect
- Blackboard
- Software
- Printing

Select Your Profile



Select Your Profile





3RD FLOOR ARKANSAS UNION
Monday - Friday 8 a.m. to 10 p.m.



YOU CAN BORROW...

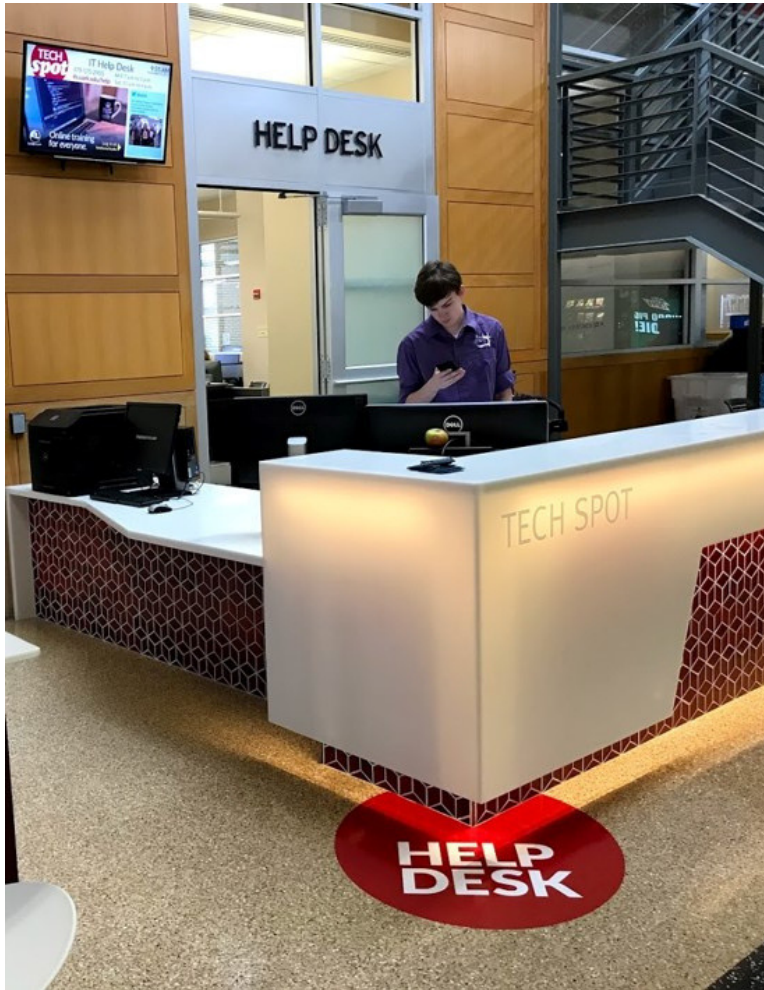
- Laptops
- Calculators
- Cameras
- Recorders
- Green Screen Kits
- Gaming Consoles
- Audio Recorders & Microphones
- Projectors

YOU CAN RESERVE...

- Audio Production Studio
- 3D Printing
- Alienware PC
- Console Stations

STUDENT TECHNOLOGY CENTER

GET HELP



Tech Help is available 7 days a week!

- In person at the IT Help Desk in the Union
- Online chat at help.uark.edu
- By phone at 479-575-HELP

Visit help.uark.edu to learn more



TECH STORE & SERVICE CENTER



WHY THE TECH STORE?

- Friendly, knowledgeable staff
- Campus academic/contractual pricing
- Knowledge of campus & college unique technology requirements and/or recommendations
- Not for profit, owned and operated by the University of Arkansas
- Apple & Dell authorized warranty provider



Visit techstore.uark.edu to learn more

UARK Bookstore & 3rd Floor of Arkansas Union
Monday - Friday 8 a.m. to 5 p.m.



WHAT TECH TO BUY FOR YOUR MAJOR

Recommends a Mac:

- School of Journalism & Strategic Media
- School of Art
- Music
- Bachelor of Science in Data Science

Recommends Windows or the ability to run Windows:

- College of Engineering
- Walton College of Business
- Dale Bumpers College of Agriculture, Food & Life Sciences

Requires a Mac:

- Bachelor of Fine Arts in Graphic Design

Requires Windows:

- Fay Jones School of Architecture & Design

For minimum university standards & other requirements, visit:

techstore.uark.edu/student-reccs



COLLEGE SPECIFIC REQUIREMENTS

Fay Jones School of Architecture & Design

- Intel i7 series, XEON or AMD Ryzen +
- 16GB + RAM min – prefer 32GB
- Nvidia GeForce RTX 3070 or Quadra RTX 5000+ or AMD Radeon RX 6700XT+ video card
- 512GB solid state drive
- 1920x1200 or higher non-touch display
- 64-bit Windows Pro
- 802.11ac or later standard
- Software requirements: Office 365, Rhino, Lumion, Revit, Grasshopper

College of Engineering

- Intel i5 series, Xeon or AMD series +
- 16GB of RAM
- Integrated Video card +
- 1TB solid state drive
- 1920x1200 or higher non-touch display
- 64- bit Windows
- 802.11ac or later standard
- USB A port or adapter
- USB C port

Dale Bumpers College of Agriculture, Food & Life Sciences

- Intel i5 series, Xeon or AMD series +
- 16GB of RAM
- Integrated Video card +
- 1TB solid state drive
- 1920x1200 or higher non-touch display
- 64- bit Windows
- 802.11ac or later standard
- USB A port or adapter
- USB C port





SERVICE CENTER SERVICES

New Device Setup: \$39

- Operating System Updates
- Bios and Driver Updates
- Install Microsoft 365

eCommerce Site

- Ship or In-Store Pick Up
- New Device Setup
- Add a laptop case/flash drive/surge protector/pocket charger/iPad

Smart Bar

- Walk-in help for your technology issues
- Apple iPhone Repair

ACCIDENTAL DAMAGE PROTECTION

As the on-campus authorized repair center, we strongly recommend accidental damage protection for your unit.

- Apple units have a 1-year warranty which does NOT include coverage for drops or spills
- When you purchase a BTS labeled unit from the Tech Store AppleCare+ is included and extends the 1-year warranty to a 3-year accidental damage protection warranty with deductible
- Dell BTS units have ProSupport Plus extended accidental damage protection warranty. No deductibles and repairable by the Tech Store Service Center.

CONNECT WITH US!

CONTACT INFORMATION

In the Garland Bookstore

Monday - Friday 8 a.m. to 5 p.m.

Sales: 479-575-5414 | comstore@uark.edu

Service: 479-575-3811 | uasc@uark.edu

In the Union, room 381

by the bus depot entrance

Monday - Friday 8 a.m. to 5 p.m.

Sales: 479-718-3320 | comstore@uark.edu

Online

techstore.uark.edu

